

YOUR HOME GROOMER



Policies and Release

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Your Home Groomer would like to assure you that every effort will be made to make your pet's grooming experience as safe, relaxing, and pleasant as possible. Safety comes first for everyone, people as well as the animals, during the grooming process. Please review our policies prior to grooming.

VACCINATIONS: New puppy clients must be up to date on all puppy vaccinations. All pets must have current vaccinations before grooming (Rabies and DHPP).

HEALTH OR MEDICAL PROBLEMS

Grooming can sometimes reveal hidden medical problems or aggravate an existing one. Please make sure to inform us of any medical problems your pet may have had in the past so we can use caution throughout the service. By signing this form, you understand this and accept the risks.

MATTING AND SHAVE DOWNS

Please be aware that many pets may become irritated by the use of certain length blades used during the grooming. Pets with matted hair may be especially irritated after being shaved or de-matted because of the already uncomfortable and painful knots. Please note, that if Your Home Groomer comes consistently for de-matting, the cost of the de-matting will increase progressively.

ACCIDENTS

Although accidents are very rare, there is a risk when dealing with animals. We use extreme caution and care in all situations, but unfortunately accidents can still occur. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified. This release will allow Your Home Groomer to seek immediate veterinary care at the closest vet clinic. I hereby release and agree to save and hold harmless Your Home Groomer and employees from any and all liability, claims, suits, actions, loss, injury, or damage of any nature or kind which I or my dog(s) sustain.

CANCELLATION

In the event that you may need to cancel your appointment, please make sure you give at least 48 business hours in advance to your appointment. **Cancellations within the 48 hour period will be charged 25% of the quoted grooming cost and 50% within a 24 hour period.**

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) or cat(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Your Home Groomer to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, signed, and agreed to the above.

Signature: _____ Printed: _____ Date: _____